

July 11, 2019

Dear Aberdeen Neighbor,

The Board would like to relay a communication from one of our neighbors regarding the attempted abduction of his son on 7/9/19. His son was riding a bike on Woodlands Blvd (outside Aberdeen) when a man driving a white sedan asked him to get in the car. Thankfully the boy rode his bike home and told his family. They filed a police report and notified the ELW Community Association.

Awareness is the first key to keeping our loved ones and friends safe. We also want to share other actions to consider:

1. When outside of your home, consider carrying your cell phone in case you see a suspicious person/vehicle. Please take pictures.
2. Contact ELW Security and share what you see that's suspicious. (ELW Security changed their phone number a few months ago. The new number is 813-462-8971.)
3. Call 911 for any emergencies.
4. Consider registering for Next Door (a free app, and also a website) to stay up-to-date on activity in the area. (This event was shared on the app the morning of 7/10/19 and another neighborhood nearby had a similar occurrence with a girl being asked to enter a black sedan on 7/6/19.)

As you may recall, our election in April yielded the decision to keep our gates closed all of the time. With our children's safety at risk, we are committed to expediting this process. **Below is the outline of our proposed handling. You are welcome to attend the upcoming HOA meeting (Monday, August 12th at 5:30pm in the ELW Country Club) to share your input.**

ABERDEEN GATE CLOSURE – PROPOSED PROCESS

1. Prior to closing the gates, all residents will be given the opportunity to provide company name and a corresponding email address for their recurring service providers. This includes lawn and pool maintenance people and may include other ongoing workers that would need access during the daytime on weekdays.
 - a. We are looking into the feasibility of sending quarterly emails, and more importantly maintaining the ongoing tracking of service providers. Our plan would be to email the companies on our master list 2 weeks prior to the next quarter, to provide them with the new gate code. Please note: Communication to companies that are not on the list or that do not have an email address will be the responsibility of the home owner.
 - b. Maintaining an up-to-date master list is important for driving the intended security. Therefore, residents would need to notify us when they changed service providers.
 - c. The master list would alleviate the need for you to contact your service providers on a quarterly basis, or to be home to buzz them in via our gate phone system. However, if you prefer to notify your providers directly you may.
 - d. The quarterly gate code will be provided at the beginning of the quarterly Aberdeen newsletter. Ultimately, it is the responsibility of the homeowner to ensure their service providers have a way to enter our gates as needed. The master list concept is intended to alleviate the communication burden; however, there may be instances where your provider stops receiving the quarterly gate code. (Example: Your neighbor registered the provider, and you didn't. If your neighbor then cancels that provider, then provider

is removed from the master list. Note: If you also registered the provider, then the provider will remain on the master list.)

2. Persons requiring access beyond the weekday, daytime hours have 2 options:
 - a. Dial the resident via the gate phone system to be buzzed in.
 - b. The resident may request Management & Associates create a custom code for use. The code request should include:
 - i. Name and contact information of the person or business
 - ii. Access needs (e.g. weeknights, weekends, etc.)
 - iii. Expiration date of the code (shortly after the work is scheduled to conclude)

3. We continue to caution neighbors about handing out their personal gate access codes. If you have provided your code to others in the past or feel your code may be compromised, please contact Management & Associates to change your code.

Thank you all for being wonderful neighbors and for caring about our kids and our community. We strive to keep Aberdeen a safe and happy place for all to live.

Best wishes,
Your Aberdeen Board